

AGENDA SUPPLEMENT (1)

Meeting: Royal Wootton Bassett and Cricklade Area Board

Place: Lyneham Primary School. Preston Lane, Lyneham, Chippenham, SN15
4QJ

Date: Thursday 22 June 2023

Time: 6.00 pm

The Agenda for the above meeting was published on **14 June 2023**. Additional documents are now available and are attached to this Agenda Supplement.

Please direct any enquiries on this Agenda to Matt Hitch of Democratic Services, County Hall, Bythesea Road, Trowbridge, direct line 01225 718059 or email matthew.hitch@wiltshire.gov.uk

Press enquiries to Communications on direct lines (01225)713114/713115.

This Agenda and all the documents referred to within it are available on the Council's website at www.wiltshire.gov.uk

8 **Information Items (Pages 1 - 2)**

9 **Scottish and Southern Electricity Networks - Registration for Priority Service and Resilient Communities Fund (Pages 3 - 8)**

10 **Spotlight on Parishes and Partners (Pages 9 - 14)**

DATE OF PUBLICATION: 20 June 2023

Update on The Wiltshire Hotel

The Wiltshire hotel continues to host asylum seekers who come from a range of countries on behalf of the Home Office and its contractors. The Wiltshire is classed as 'initial contingency accommodation' and is on a rolling three month booking with the Home Office. The Home Office contractors are obliged to provide transport for medical appointments and additional transport has also been pledged recognising the hotel's isolated nature. Registrations with the local GP surgery continue to take place for any new arrivals and welfare officers link with the NHS over the provision of appropriate mental health support.

Volunteers and local councillors have provided support to those at the hotel – including clothing, board games, footballs, refreshments and other items as well as a friendship café. Laptops are also being provided as well as material for a small garden in a corner of the hotel car park. Informal English lessons have also been provided. As many of the men have now been in the UK for more than six months they are eligible for formal ESOL (English for Speakers of Other Languages) lessons and work is underway to facilitate appropriate travel arrangements to lessons, given the limited capacity at the hotel. Other leisure and volunteering opportunities for the service users have been offered, dependent on appropriate transport provision being in place.

Wiltshire Council, Police, Fire, NHS and others continue to meet regularly with Home Office, their contractors Clearsprings Ready Homes and Finefair, to share community concerns and inform relevant activity.



CUSTOMER VULNERABILITY AND PRIORITY SERVICE REGISTER

Page 3

Helen Robertson &
Melanie Grace



Scottish & Southern
Electricity Networks

Agenda Item 9



WHO ARE WE ?

- We are not the company you pay your bill to
- It is our responsibility to keep the lights on
- We distribute electricity in your area





DURING A POWER CUT

- Supporting our vulnerable customers
- Defining vulnerability
- Prioritising vulnerable customers
- Role of a Customer & Community Advisor





PRIORITY SERVICE REGISTER

- The PSR register
- GDPR compliant
- Benefits to you
- How to sign up

Priority Services Register
Supporting our customers this winter

- Extra support during power cuts for those who need it most
- POWER CUT? CALL 105**
- Priority updates during a power cut
- Information provided in accessible formats
- Advanced warning ahead of storms and bad weather
70 mph
- Partnerships with local organisations to support our Priority Services customers

Scottish & Southern Electricity Networks

www.ssen.co.uk
@ssencommunity
ssencommunity



REPORTING AND TRACKING A POWER CUT

- 105
- Power Track app





THANK YOU

ANY QUESTIONS ?



**DORSET & WILTSHIRE
FIRE AND RESCUE**



**Have you got what it takes to become an
On-Call Firefighter?**

Come along and

Have A Go

At Westlea Fire Station

Saturday 8th July 2023

1000 - 1300 hrs.

**Find out what it's like to be an On-Call firefighter in your
community.**





**DORSET & WILTSHIRE
FIRE AND RESCUE**

Firefighters Needed!

Royal Wotton Bassett Fire Station needs **ON Call Firefighters**. These are normal people, going about their normal days but occasionally being called to perform extraordinary tasks.

Without these individuals, the community of Royal Wotton Bassett and surrounding areas may have to wait for fire engines to respond from outside the area.

Do you:

- Live or work within 6 minutes of Royal Wotton Bassett Fire Station and can offer some of your time to be 'on call' and respond to emergencies?
- Have a desire to give back to the community whilst getting paid for your commitment?
- Want to learn new and lifesaving skills?

If this is something that you are interested in but still have questions, then click on the following QR code to provide your contact details and the recruitment team will get in contact for an informal chat.





**DORSET & WILTSHIRE
FIRE AND RESCUE**

Firefighters Needed!

Cricklade Fire Station needs **ON Call Firefighters**. These are normal people, going about their normal days but occasionally being called to perform extraordinary tasks.

Without these individuals, the community of Cricklade and surrounding areas may have to wait for fire engines to respond from outside the area.

Do you:

- Live or work within 10 minutes of Cricklade Fire Station and can offer some of your time to be 'on call' and respond to emergencies?
- Have a desire to give back to the community whilst getting paid for your commitment?
- Want to learn new and lifesaving skills?

If this is something that you are interested in but still have questions, then click on the following QR code to provide your contact details and the recruitment team will get in contact for an informal chat.



